

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-II-63-2014.15
Complainant	Shri Kantilal Bhimsing Chauhan At : Ghodasar, Tal: Mehmabad, Dist : Kheda
Respondent	Shri T.J.Shah D.E. Haldarwas s/dn MGVCL
Date of hearing	19.09.2014 at Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated 16.09.2014 regarding to giving AG connection in dark zone scheme.

On 19.09.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Complainant Shri Kantibhai Bhimsinh Chauhan appeared himself whereas Shri T.J. Shah Deputy Engineer of Haldarwas s/dn appeared as respondent on behalf of MGVCL. Both parties were heard.

The brief details of the case are as under:

1. Complainant has registered his application for having AG connection under dark zone scheme on dtd.26.11.2013 in L.S.No.387 paiki at village Ghodasar. His registration Number is C-584.
2. L.S.No.387 having two separate khata nos. -318 on the name of Babaji Somaji Dabhi and another Khata No.48 is on the name of Kantibhai Bhimsinh Chauhan.
3. Drip irrigation system charges have been already paid on 11.03.2014, but MGVCL has not given the consent for agreement due to two separate name in L.S.No.387 paiki.
4. Complainant requested for early execution for agreement from MGVCL side.

The complainant contended that he has registered his application for AG connection under dark zone scheme on dtd.26.11.2013 in L.S.No.387 paiki at village Ghodasar. His registration no.is C-584. L.S.No.387 having two separate khata numbers. Khata No.318 on the name of Babaji Somaji Dabhi and another Khata No.48 is on the name of Kantibhai Bhimsinh Chauhan. Drip irrigation system charges have been already paid on 11.03.2014, but MGVCL has not given the consent for agreement due to two

separate name in L.S.No.387 paiki. Complainant requested for early execution for agreement from MGVCL side.

The respondent Shri T.J. Shah contended that the applicant has not opted for 100% drip irrigation in their LS No.387 paiki so MGVCL could not sign the four party agreement as per rules. The applicant has represented that he has opted 100% drip irrigation in the land under his possession i.e. LS no.387 paiki and Khata no.48. The owner of another part of same LS number having Khata No.318 is of Shri Babaji Somaji Dabhi who is independent owner of that land. He has explained to the applicant that where there are more than one khata number in same LS number, a measurement sheet from DLR Department indicating separate owners having separate khata number but till day he has not submitted the same so agreement is not signed.

ORDER

The Forum directs the complainant Shri Kantilal Bhimsing Chauhan, At : Ghodasar,

Tal: Mehmadabad, Dist : Kheda, to submit Mapni-sheet showing separate khata number of LS No.387 to MGVCL so as to finalise four party agreement. The Forum also directs the MGVCL to process for giving AG connection to the complainant after receiving Mapni-sheet documents from DLR department and process as per prevailing rules.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>